

# **2014** ANNUAL REPORT

Overlake Medical Center and Overlake Medical Center Foundation & Auxiliaries



# **OUR PROMISE TO THE COMMUNITY**

t Overlake Medical Center, our commitment to providing the most advanced treatment and technology available coupled with a steadfast commitment to compassionate care and excellence stretches back to 1960, the year the hospital opened its doors.

Our physicians, nurses, volunteers and others embrace the opportunity to provide exceptional care each day. They stand ready to help our neighbors, whether they are in medical crisis or focused on disease prevention. In an ever-changing and advancing health care landscape, we're constantly working to stay ahead of the increasingly complex and growing health care needs of our community.

This commitment means going past the walls of our campus to bring health care into the community, providing services and outreach close to where our patients live, work and play.

"What this means for you and your family is that, with few exceptions, you will never

need to cross a bridge or leave this state for top-of-the-line care," explains J. Michael Marsh, president & chief executive officer of Overlake.

We are humbled by our volunteers, donors and corporate partners, who continue to work side by side with us as we expand needed services and create new programs to serve the community.

We're fortunate to have such a strong team of physicians, nurses and other health care professionals dedicated to caring for our Eastside neighbors. We're also grateful for the privilege of being part of our patients' lives and helping them on their journey to wellness.

Members of our community united around the goal of creating Overlake more than a half-century ago. With their continued support and inspiration, our resolve to provide the best and most comprehensive health care possible only becomes more robust.

- The first hospital in the state to implement the latest 3D mapping software for cardiac arrhythmia treatments.
- The only hospital in the region to offer ocular brachytherapy for patients with eye cancer.
- The only hospital in King County that offers bronchial thermoplasty, a revolutionary treatment for severe asthma.
- The only hospital on the Eastside equipped to perform open and endovascular surgeries for brain aneurysms.
- Creating a new Cancer Center that will provide the most advanced and comprehensive cancer care and services on the Eastside.





# **INVESTING IN OVERLAKE, OUR COMMUNITY**

 $R^{
m ajesh}$  Jha and Sudha Mishra's attachment to Overlake is very much a family affair. Their sons, now 16 and 14, were born at the hospital and are now active volunteers, working in the hospital's foundation and at community events.

The family has supported Overlake through annual contributions for 20 years. Rajesh, a corporate vice president at Microsoft, donates through Microsoft's matching gift program.

"In terms of giving, Overlake was such a logical choice for us," Rajesh says. "We live in this

community. We have for several decades."

"When you reflect on what it means for a hospital to be there for everybody, 24/7 365 days a year, you develop an appreciation for the hospital," he savs.

His understanding of the nonprofit nature and mission of Overlake deepened after reading an article outlining how hospitals must financially stretch to take care of everybody, regardless of a patient's need or ability to pay.

He also understands the services industry

and how organizations like Overlake and Microsoft must have a relentless focus on maintaining high standards of excellence.

His advice to others looking for an area to make a financial contribution: "Giving is a very personal choice," he says. "There are many worthwhile causes. But one place we all have to reflect on is giving back to our local community."

"Overlake is very much part of the fabric of our community."

# REACHING OUT TO THE COMMUNITY

Overlake actively connected with thousands of our community members in 2014 through a menu of health and wellness outreach activities, including the community's premier health events, the Eastside Vitality Health Fairs, health education classes and support groups. Overlake's classes include topics such as childbirth, joint replacement, weight loss, wellness, safety and senior health.









**Hours of Community Education** and Outreach



566

**Community Education and** Screening Events



Participants at Education and



12,785
Facebook Friends



# **CARE WHEN MEDICAL CRISIS STRIKES**

Vicki Zaborowski isn't sure what caused her brain to hemorrhage during an earlymorning jaunt to the gym.

Call it extreme bad luck. What happened afterward, however, was quite the opposite.

"I went to the gym at 5:30 in the morning and was taken out of there in an ambulance and didn't get home for two months," says Vicki.

Only half of the people who have a subarachnoid brain bleed like Vicki survive. Of those who do survive, half of the individuals end up extremely disabled.

"As far as I am concerned, I am 99.9 percent back to where I was before," says the 63-year-old

mother of two sons, one of whom was Overlake's first baby of the new year in 1986.

Vicki was brought to Overlake specifically for the hospital's expertise in neurosurgery. Abhineet Chowdhary, MD, director of neurosurgery and neuro-interventional surgery, performed the delicate neurosurgical procedure that helped repair Vicki's brain.

Overlake is the only hospital on the Eastside uniquely equipped to take care of patients with open surgical and endovascular surgeries for brain aneurysms.

"We are lucky to have Overlake," says Vicki's husband, Paul Zaborowski. "I can't say enough

about Dr. Chowdhary. He was absolutely excellent and incredibly knowledgeable."

Paul remembers how they practically lived at the hospital during the first week. "The nurses were all fantastic," he says, "I just can't tell you how patient and kind they were, every one of them."

"I can't say enough good things—they put me back together," Vicki says. "I went in with a huge problem, and came out in great shape."

"The Overlake staff, my family and friends were instrumental in my recovery," says Vicki.

"They all expected me to improve and to work hard—and I couldn't disappoint any of them."

### **EMPLOYEE GIVING OVER THE YEARS**

NUMBER OF EMPLOYEE GIVERS

2,300+



AMOUNT RAISED BY EMPLOYEES

\$2,500,000+



# **GIVING BACK TO OVERLAKE**

**ff** I believe in Overlake. We give the highest-quality care, and I want to support the staff in providing that care," says Jeanette Quaeck, RN, manager of clinical services, a 24-year employee and 20-year donor to Overlake.

She gives back to the hospital because she wants the nurses "to know that they are supported and to provide them the tools they need to be able to give the best care."

"I'm so personal in my giving," Jeanette says. "I do it from my heart. I've had a wonderful career and it's my opportunity to give back to the hospital and nurses for what they do."





# SHARING THE GIFT OF SERVICE

Mhile 70 years separate volunteers George Johnson and Ruslana Chernyak, both look forward to making a difference at Overlake.

"It's just a joy to work here," George says. "We serve the community, as well as the hospital."

At 90 years young, George volunteers at the hospital that has cared for his entire family, including his children and grandson. The hospital has also cared for him, including surgeries on his knee, back and shoulder over the past year.

George can be seen behind the front desk in the hospital's main lobby on Wednesdays.

"It's comforting to know Overlake's there when you need it," George says.

At 21 years of age, volunteer Ruslana Chernyak chose Bellevue College's Nursing Assistant Training program because of its affiliation with Overlake. She volunteers in the hospital's breast health tower and was recently hired as a care technician.

"They really care about their patients.

They're really passionate about what they do," Ruslana says. "I value volunteering. It just feels good to give back "

For both George and Ruslana, volunteering is something they look forward to. For George, that means providing comfort and a smile to patients. "It's a job that is fun because we get to help people," George says.

"I felt right at home as soon as I started," Ruslana says.

### **NUMBER OF VOLUNTEERS**



### **NUMBER OF VOLUNTEER HOURS**

39,000

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| <b>(</b> |
| (P)      | (P)      | (P)      | (P)      | (P)      | (F)      | (P)      | (P)      | (F)      |          |

### **DOLLAR VALUE**

\$500,000

### **COMMUNITY VALUE**

# **IMMEASURABLE**

# 1 2014 Annual Report

# FINANCIAL REVIEW

### **OVERLAKE MEDICAL CENTER**

Patient Revenue: \$419.757.000

Other Operating Revenues,

Investment Income, Contributions:

\$30,294,000

Total Revenue: \$450,051,000

Expenses: \$418,477,000

Net Income: \$31,574,000

Uncompensated Care and

\$21,323,000 Community Services:

#### **OVERLAKE MEDICAL CENTER FOUNDATION**

Revenues: \$4,443,598 \$1,163,658 Expenses: Net Income: \$3,279,940

### **OVERLAKE MEDICAL CENTER AUXILIARIES**

Revenues: \$1.031.580 \$466,722 Expenses: Net Income: \$564.858

#### **FOUNDATION & AUXILIARIES FUNDRAISING**

#### **Sources of Funds**

Individuals







#### **Uses of Funds**



2.8%



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Overlake Medical Center Foundation & Auxiliaries would like to extend our heartfelt gratitude to each of our donors. The following individuals and organizations made contributions of \$500 or more during the 2014 fiscal year, July 1, 2013, to June 30, 2014.

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Overlake understands how a healthy workforce helps drive business success. Our relationship with local business is based on mutual service and support and a commitment to keeping our Eastside workforce strong.

Our corporate neighbors support us through sponsorships, matching gifts and direct contributions, and Overlake offers wellness services such as on-site health screenings and participation in wellness fairs, and cares for the emergent needs of their employees.

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## NEW MEDICAL STAFF AT OVERLAKE

Erik Brand, MD

425-394-1200 Physical Medicine & Rehabilitation

Douglas Patch, MD

425-462-9800 Orthopedic Surgery Atousa Salehi, MD

425-688-5777 Emergency Medicine

Michael Squire, MD

952-595-1503 Telemedicine Kent Ta, MD

425-453-0766 Rheumatology Steven Yee, MD

425-283-5080 Family Practice

the best way to care for our neighbors is to be in the neighborhood.

6 primary care clinics on the Eastside offering same-day appointments

–We think about you –



OverlakeHospital.org/clinics 425.635.6600